

TERMS AND CONDITIONS- COPA COURIER.

On delivering the freight herein described for its transportation, the shipper agrees to the conditions of this agreement and accepts that this airway bill is non-negotiable and has been prepared by him or to his request.

1. As herein used “shipper” means “the shipper who transports the goods herein described”. The Warsaw Convention means the convention for the unification of certain rules relative to the international aerial transportation signed in Warsaw in 1929. The Montreal Convention means the convention for the unification of certain rules relative to the international aerial transportation signed in Montreal in 1999.

2. Notice of the Warsaw and Montreal conventions. The Warsaw and Montreal conventions may apply to this shipment and limit COPA’s liability for damage, loss or delay. Otherwise, COPA’s liability for delay is limited to the reimbursement of the Shipper’s transportation charges (but not expenses for declared additional securities, customs duties or taxes advanced by COPA in Shipper’s behalf) and COPA’s liability for damage is limited to US\$ 9.07 per pound.

3. Provided there is not conflict with the above, the shipment herein established and other services are subject to applicable laws, regulations and tariff. The tariffs are available for the shipper’s inspections and are part of this Agreement.

4. Any limitation to the liability applicable to COPA is likewise applicable to the agents, employees and representatives of COPA.

5. No agent employee or representative of COPA or the bearer is authorized to modify, alter or waive any to the provisions of this Agreement.

6. The shipper warrants that every article of the shipment is properly described in this airway bill and has not been declared as unacceptable by COPA for transportation, and that the shipment is properly addressed and packed to guarantee a safe transportation for the handling with common care. The shipper by these means acknowledges that COPA may abandon or dispose of any article consigned with COPA by the Shipper that COPA has declared unacceptable, or that the shipper has devaluated for customs purposes or mistakenly described herein, be it intentionally or otherwise, without incurring in any responsibility whatsoever with the shipper and the shipper will hold harmless, release, indemnify and exempt COPA from liability for any claim (s), damage (s) fine (s) or expenses (s) arisen.

7. No claim for damage (s) or loss of goods shall subsist unless that person entitled to deliver the goods file a claim in writing with COPA in the case of (1) visible damage of the goods, immediately after finding the damage and no later than 21 days after receiving the goods; and (2) goods not delivered within the following 120 days to the date of expedition or the airway bill. No claim for loss or damages will be handled until all transportation costs have been paid. The amount of any such claims may not be deducted from any transportation cost owed to COPA.

8. COPA has the right, but not the obligation, to inspect any shipment, including but without limiting the opening of the shipment.

9. While COPA makes its best efforts to make and expedite delivery pursuant to the regular delivery schedules, COPA shall not be liable, under no circumstances, for the delay in the withdrawal, transportation or delivery of any shipment

Regardless of the cause of said delay. Further, COPA is neither responsible for any loss, damages, mistaken delivery or lack delivery:

(a) Due to acts to nature, force majeure or any cause reasonably out of control of COPA: or,

(b) Due to electrical or magnetic damages, erasing or other similar damage suffered in any way in electronic photographic images or in recordings.

10. Unacceptable materials for transportation except with the express consent in writing of an authorized officer of COPA, COPA will not transport money, jewels, ingots, cashier's checks, antiques, stamps, liquors, precious metals, fire arms, money orders, plants, drugs, tobacco, art pieces, precious stones, explosives, traveler's checks, animals, groceries or articles restricted by IATA, including hazardous or combustible materials.

11. The Shipper shall comply with all the laws and regulations applicable, COPA is not responsible before the Shipper for losses or expenses due to lack of fulfillment on the part of the shipper regarding this provision.

You hereby agree to the conditions of the back of this non-negotiable airway bill. You warrant that information contained on this airway bill is true and correct. The Warsaw and Montreal Conventions may apply to this shipment and limit Compañía Panameña de Aviación, S.A.'s liability for damage, loss or delay. Compañía Panameña de Aviación S.A.'s maximum liability for damage or loss is limited to US \$9.07 per pound, and our liability for delay is limited to a refund of your transportation charges. Compañía Panameña de Aviación, S.A. will not be held responsible for the loss of cash, negotiable instruments, or any document of monetary value. Compañía Panameña de Aviación, S.A. does not provide insurance for the cargo, however, the shipper may pay an additional charge to make a "Declaration of Value of Transportation" for up to US \$650.00 maximum limit. In this latter case Compañía Panameña de Aviación, S.A.'s liability for damage or loss is limited by the value amount of the damage or loss without exceeding the value for transportation declared not the maximum limit of US \$650.00 Compañía Panameña de Aviación S.A. will not be held responsible for emerging cost, commercial values or consequential loss.

Please note that this package may be inspected by the authorities of any country in which we serve either ourselves or a third party contractor. If this package is inspected by the authorities of such country, Copa Airlines will not be responsible for any damage, injury, or loss of property from such inspection. If you believe you have a claim against such authorities, such claim can be submitted and sent it directly to it.

****These conditions are contained in all our airway bill***